Dubai Municipality

Health and Safety Department

Process Control Management

Health Requirements for Hotels & Furnished Apartments


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1- Purpose

1.1. To insure commitment of all Hotels & furnished apartments to public health requirements.

1.2. To insure the implementation of unified health requirement in all Hotels & furnished apartments in the Emirate of Dubai.

2- Scope

2.1. The health requirement is applicable in all Hotels & Furnished apartments in the Emirate of Dubai.

3- Terms & Definitions

N/A

4- References

- Local Order No (11) of 2003 regarding public health and safety of Dubai society.
- Executive Regulation No (30) of /2007.

5- Relevant Documents


6- Responsibility:

6.1 Director of Health & Safety Department.

6.2 Environmental Health Section Manager.

6.3 Principal Public Health Inspection Officer.

6.4 Senior Public Health Inspection Officer.

6.5 Public Health Inspection Officer.

7- Details of implementation:

7.1 Licenses & Document

Hotels & Furnished apartments shall get the following licenses:

7.1.1 A valid professional trade license issued from Department of Economic Development should be available.

7.1.2 Department of Tourism license.

7.1.3 Inspection card.
7.2 Site

7.2.1 The building shall be well maintained & the Floors, walls, ceilings, stairs, doors & elevators should be free from defects and kept always clean.

7.3 Ventilation & lighting:

7.3.1 Ventilation and lighting should be enough in all sections.

7.3.2 Air conditioning system shall be well maintained, and the building shall be provided with a sufficient amount of fresh air as per Dubai Municipality requirements.

7.4 staff

7.4.1 Updated staff list should be available.

7.4.2 All staff from the following categories should get valid Occupational Health Cards issued from Dubai Health Authority:

- All staff working in the Hotels & Furnished apartments graded from Department of Tourism as one star & less.

- Staff from the following categories working in the Hotels & Furnished apartments graded as more than one star: food handlers, room boys,
porters, laundry boy, swimming pool staff, health club staff & all the staff working in the night club.

7.4.3  Wearing uniforms during the work hours & should be kept clean.

7.4.4  The personal hygiene for the staff should be maintained & avoid unhealthy practices.

7.4.5  Provide changing area for the staff.

7.5  First aid

7.5.1  First aid box shall be provided with the first aid items.

7.6  Restaurants & food preparation area

7.6.1  Restaurants & food preparation area must fulfill health conditions set by Food Control Department.
7.7 Drinking water

7.7.1 Water tanks to be kept clean.

7.7.2 To have contract with Water Tanks Maintenance company approved by Dubai municipality.

7.7.3 Water tanks should have filters that should be replaced frequently.

7.7.4 Water tanks should be made from approved materials from Dubai Municipality and has cover to be protected from pollutants.

7.7.5 Water tanks should be maintained frequently & records should be kept.

7.7.6 Water tanks should be in a suitable place.

7.8 Toilets

7.8.1 Running water must be available.

7.8.2 Hands washing soap and drying facilities should be provided.

7.8.3 To maintain cleanliness in toilets.

7.8.4 Exhaust fan to be provided.
7.9 Drainage system:

4.9.1 Waste water must be drained properly.

7.10 Solid waste disposals:

7.10.1 Suitable and enough waste containers to be available.

7.10.2 Waste should be disposed properly and frequently.

7.10.3 All sections shall be kept clean included outer grounds area & building's roof.

7.11 Pest Control:

7.11.1 The Hotels & furnished apartments environment must be kept free from pests.

7.11.2 There must be a contract with a pest control company.

7.11.3 Insect killer must be fixed.

7.12 Smoking ban

4.12.1 No smoking signs must be provided in non-smoking areas.

7.13 Beds & sheets

4.13.1 Beds & sheets must be kept clean & shall be changed for every new guest.