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DATE: 07 June, 2017

**DCLD CIRCULAR (PCAS)
REVISING THE FREQUENCY OF FACTORY SURVEILLANCE**

To All Certified Clients Under the Factory Assessment Certification System:

In line with the Dubai Central Laboratory policy to put more emphasis on monitoring the product compliance in the market; and also in response to client feedback regarding factory surveillance visits, it is decided to change the frequency of factory surveillance audit to once every three years instead of the current annual factory surveillance audit. Accordingly, please be guided by the following:

1. After obtaining the initial certification, clients will be subjected to full factory surveillance audit once every three years. Frequency of monitoring of the product in the market will be increased;
2. Renewal of certification will remain on annual basis, and the renewal fees will remain the same;
3. The schedule of the factory surveillance audit will be as per plan prepared by DCL which will be within the once-every-3-years cycle. Clients will be informed when their factory is due for surveillance visit;
4. In case of unexpected situations or disruptions in productions, DCL may require to audit or inspect the factory in order to ensure that the factory continues to produce the product according to the specified requirements.
5. In case certified products are not available in the market during the 3-year cycle, DCL shall carry out sampling from the factory.

For any clarification, please contact DCL through certification@dm.gov.ae.

Thank you for your cooperation.

ARIF HUSAIN AL MARZOOQI
HEAD OF PRODUCTS CONFORMITY ASSESSMENT SECTION - DCLD

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Director of DCLD

DCLD Circular (revising frequency of factory surveillance).pdf 07/06/2017



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