

 GOVERNMENT OF DUBAI	Organization Unit:	Public Health & Safety Department	الوحدة التنظيمية:
	Form sheet title:	Guidelines for Shopping Malls & Centers	اسم النموذج:
	Doc Ref.	DM-PH&SD-P7-WI14	رقم النموذج:
			 بلدية دبي DUBAI MUNICIPALITY

Health Requirements for Shopping Malls & Centers

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1- Purpose:

- To insure commitment of all shopping malls and centers with the public health requirements.
- To insure the implementation of unified health requirement in all shopping malls and centers in the Emirate of Dubai.

2- Scope:

- The health requirement is applicable in all shopping malls and centers in the Emirate of Dubai.

3- Responsibility:

- 1-3- Director of Public Health & Safety Department.
- 2-3- Head of Health Control Section.
- 4-3- Public Health Inspector Officer.
- 5-3- Assistant Public Health inspector.

4- Details of implementation:

4-1 Licenses & Documents:

- 4-1-1. A valid professional trade license issued from Department of Economic Development should be available.
- 4-1-2. Inspection card.

4-2 Building:

- 4-2-1. The building shall be well maintained & the floors, walls, ceilings, stairs, doors & elevators should be free from defects and kept always clean.
- 4-2-2. Carpets are not allowed inside the mall.

4-3 Ventilation & lighting:

- 4-3-1. Ventilation and lighting should be sufficient in all sections.

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4-3-2. Air conditioning system shall be well maintained and the building shall be provided with a sufficient amount of fresh air as per Dubai Municipality requirements.

4-3-3. A/C ducts must be cleaned at least once a year and filters must be cleaned every month & records should be kept.

4-4 Staff:

4-4-1. Updated staff list should be available.

4-4-2. All cleaners staff should get valid Occupational Health Cards issued from Dubai Municipality - Clinic & Medical Service Section.

4-4-3. Wearing uniforms during the work hours & should be kept clean.

4-4-4. Personal hygiene for the staff should be maintained & avoid unhealthy practices.

4-4-5. Provide changing area for the staff.

4-5 First aid:

First aid box shall be provided with all required first aid items and should have at least two well trained staff as emergency rescuers.

4-6 Restaurants, cafes & food courts:

Restaurants, Cafes & food courts must fulfill health requirements set by Food Control Department.

4-7 Supermarkets (departmental stores):

4-7-1. Supermarkets (departmental stores) must fulfill health requirements set by Food Control Department.

4-7-2. Provide disinfectant in the cart areas for customers.

4-8 Leisure areas:

4-8-1. Kids playgrounds and video games areas must fulfill health requirements set by Public Health & Safety Section.

4-8-2. Must set up cleaning schedule at least once a day.

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4-9 Water tanks & drinking water:

- 4-9-1. Water tanks to be kept always clean.
- 4-9-2. A contract with Water Tanks Maintenance Company must be provided and approved by Dubai Municipality.
- 4-9-3. Water tanks should be made from approved materials by Dubai Municipality and has cover to be protected from pollutants.
- 4-9-4. Water tanks should be maintained and cleaned every 6 months & records should be kept.
- 4-9-5. Water coolers for staff should have filters that should be cleaned and replaced regularly.

4-10 Toilets:

- 4-10-1. Running water must be available.
- 4-10-2. Hand washing soap and drying facilities should be provided.
- 4-10-3. Maintain cleanliness in toilets regularly and must set up cleaning schedule.
- 4-10-4. Exhaust fan & air fresheners must be provided.
- 4-10-5. Assign female cleaners for female toilets.

4-11 Solid waste disposals:

- 4-11-1. Suitable and sufficient waste containers to be available.
- 4-11-2. Waste should be disposed properly and frequently.
- 4-11-3. All sections shall be kept clean including external grounds area & building's roof.

4-12 Pest control:

- 4-12-1. The Shopping centers environment must be kept free from pests.
- 4-12-2. There must be a contract with a pest control company.

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4-13 Smoking regulation:

- 4-13-1. Smoking is not allowed inside the centers.
- 4-13-2. No smoking signs must be displayed at the entrances and various areas of center.
- 4-13-3. Ashtray bins are not allowed to be kept inside the shopping centers and it must be kept 25 ft (6 meters) away from the shopping center entrances.
- 4-13-4. Smoking rooms must be complied with regulation & should be approved by Public Safety Section.
- 4-13-5. Shopping centers must provide designated areas for smokers out side the center.
- 4-13-6. Sheesha smoking allowed only outside the malls with permission from Public Safety Section.
- 4-13-7. Cinemas must expose DM awareness procedures for all visitors in English and Arabic, other languages if required.