Dubai Municipality
Health and Safety Department
Environmental Health Section
Ideal Salon Technical Guidelines
DM-PH&SD-GU75-IS2
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Part A: Overview

1. Introduction

Dubai Municipality prepared this guideline based on the initiative of improving Salons, Barbershops conditions with no or minimum cost on business owners and with criteria beyond health and safety requirements, thus creating challenging environment between business activity related establishment to assure compliance of practice and customers satisfaction in the emirate of Dubai.

2. Purpose

Dubai Municipality in collaboration with ideal salon owners are trying to offer excellent service beyond customers safe and hygienic service, with minimal probable complaint.

Ideal salons are categorized as per consumer need to different classes, with the same high level of compliance.

3. Scope

Dubai Municipality shall to measure and raise built environment health and safety compliance level in all built environment in the Emirate of Dubai, which include, but not limited to, salon, along with all parties contributed in part or all of business activity.

All salon categories are involved in the initiative including gents, ladies and kids salons.

Where, salon owners have their real chance to highlight their contribution towards sustainable solutions as a preventive steps of human health protection.

4. Definitions

- **Compliance level**
  Indicate the degree of compliance that your organization has achieved for a program or to overall commitment with requirement, which expressed by range of grades.

- **Ideal salon**
  Salon which achieve higher level of compliance, and exceed the requirements in certain measured criteria.

- **Added value**
  Values measured in salon, to determine its class in the range of economy, business and first class.
Part B: Compliance level

1. Health and safety requirements.
   Salad shall commit and fulfill all health and safety requirements, as per salon, barbershops and beauty centers compliance guideline on Dubai Municipality website.

2. Salon grade.
   Salad shall get highest score of compliance and maintain grade A, as per salon, barbershops and beauty centers compliance guideline on Dubai Municipality portal.
   Thus, salad owners are eligible to proceed with nomination of idealism.

Part C: Ideal salon

1. Criteria
   1.1 Adequate lighting at all workstations inside salon.
   1.2 Availability of separated waiting area from work area.
   1.3 Availability of salon management system, including consultation services.
   1.4 Salon sustainable cleaned decoration inside and outside the salon.
   1.5 Proper ventilation system at areas, or other isolation solutions, where humidity, steam and smells released such as: acrylic nail section and keratin section.
   1.6 Staff qualifications and professional certification.
   1.7 Ready to use work area before providing service. For example; availability of disposable tools.
   1.8 Staff having best skills while using products or tools and equipment.
   1.9 Using Montaji registered products with documented orientation or training of professional use product.
   1.10 Availability of adequate quantity and high quality disposable and permanent tools.
2. Idealism Formula

A graded Salon.

- No Violations obtained as per last evaluation.

4 or more ideal criteria = Ideal Salon

Part D: Salon's Classifications

1. Added values criteria

1.1 Availability of reception area.

1.2 Enough staff depending on number of chairs. For example, if there were (2) hair chairs and there were (3) or more staff who are doing hairdressing.

1.3 Availability of different brands of products.

1.4 Availability of area more than 3*4 meter per (2) chairs.
2. Ideal salon classification formula

<table>
<thead>
<tr>
<th>Salon Classification</th>
<th>Economy class</th>
<th>Business class</th>
<th>First class</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available added values</td>
<td>1-2 Values</td>
<td>3-4 Values</td>
<td>5 Values</td>
</tr>
</tbody>
</table>

Note: all privileges of ideal nomination considered canceled whenever salon routine inspection resulted with any violations.

Part E: References

- Salon, barbershops and beauty centers compliance guideline.
- Unified health guidelines for practicing Beauty, Personal Care and Massage Activities.

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