

**Dubai Municipality**  
**Health and Safety Department**  
**Environmental Health Section**

**Ideal Salon Technical Guidelines**

**DM-HSD-GU75-IS2**

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## Part A: Overview

### 1. Introduction

Dubai Municipality prepared this guideline based on the initiative of improving Salons, Barbershops conditions with no or minimum cost on business owners and with criteria beyond health and safety requirements, thus creating challenging environment between business activity related establishment to assure practices compliance and customers satisfaction in the emirate of Dubai.

### 2. Purpose

Dubai Municipality collaborate with customers from ideal salon owners to offer excellent service beyond customer safe and hygienic service, with minimal probable complaint.

Also, categorize ideal salons as per consumer need to different classes, with the same high level of compliance.

### 3. Scope

Dubai Municipality shall to measure and raise built environment health and safety compliance level in all built environment in the Emirate of Dubai, which including for example gents, ladies and kids salons.

Where, salon owners have their real chance to highlight their contribution towards sustainable solutions as preventive steps of human health protection.

### 4. Definitions

- Compliance level**

Indicate the degree of compliance that your organization scored, or to overall commitment with requirement, which expressed by range of grades, starting from higher A to F the lowest.

- Ideal salon**

Salon, which achieve higher level of compliance, and exceed the requirements in certain measured criteria.

- Added value**

Values measured in salon, to determine its class in the range of economy, business and first class.

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## **Part B: Compliance level (Dubai Municipality requirements)**

### **1. Health and safety requirements.**

Salon shall commit and fulfill all health and safety requirements, as per salon, barbershops and beauty centers compliance guideline on Dubai Municipality website.

### **2. Salon grade.**

Salon shall get highest score of compliance and maintain grade A, as per salon, barbershops and beauty centers compliance guideline on Dubai Municipality portal.

Thus, salon owners are eligible to proceed with nomination of idealism.

## **Part C: Ideal salon**

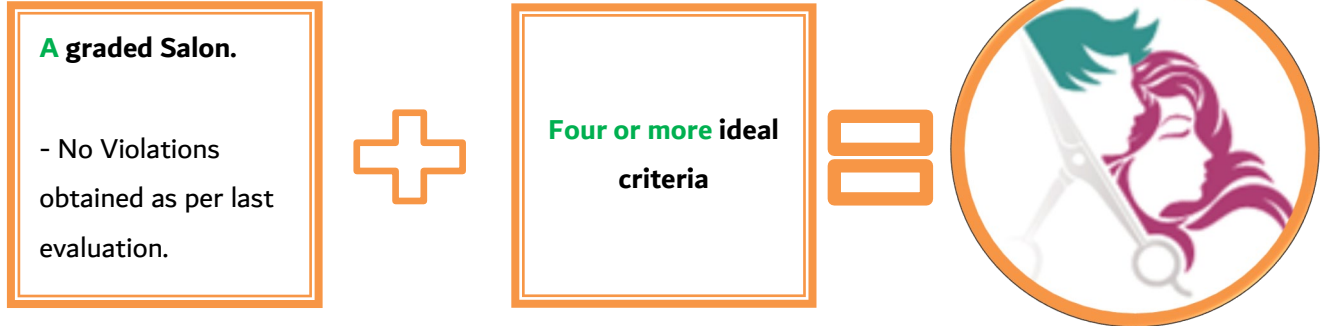
### **1. Criteria**

- 1.1 Availability of salon management system, including consultation services. **(Mandatory)**.
- 1.2 Adequate controlled lighting at all workstations inside salon.
- 1.3 Availability of separated waiting area and more than two meters away from work area.
- 1.4 Salon sustainable cleaned decoration inside and outside the salon for Dubai beautiful image.
- 1.5 Proper mechanical ventilation system at worksites or areas, or other isolation solutions, where air condition of humidity, steam and smells released, or by providing fresh air units.
- 1.6 Staff qualifications and skills in practice professional certification.
- 1.7 Readiness and characteristics of workstations for example; availability of non-mandatory disposable tools / using special workstation with related products and tools.
- 1.8 Recycling program for practice waste.
- 1.9 Using Montaji registered products with documented orientation or training of professional use product.

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## 2. Idealism evaluation formula



## Part D: Salon's Classifications



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## 1. Added values criteria

- 1.1 Availability of reception area.
- 1.2 Enough staff depending on number of chairs. For example, if there were (2) hair chairs and there were (3) or more staff who are doing hairdressing.
- 1.3 Availability of different brands of products.
- 1.4 Availability of internet to customers.
- 1.5 Multi-languages staff (Minimum of Arabic and English languages).

## 2. Ideal salon added values evaluation formula

| Salon Classification   | Economy class | Business class | First class |
|------------------------|---------------|----------------|-------------|
| Available added values | 1-2 Values    | 3-4 Values     | 5 Values    |

Note: all privileges of ideal nomination considered canceled whenever salon routine inspection resulted with any violations.

## Part E: References

- Salon, barbershops and beauty centers compliance guideline.
- Unified health guidelines for practicing Beauty, Personal Care and Massage Activities.
- Local Order No. 11/2003 for public health and safety of Dubai society, and executive order No. 30/2007.

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