



Health & Safety Department (Registration and Permits Section)

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Document History Log

Version #	Date	Prepared/reviewed by	Modifications summary
1.0	1 st October 2020	Registration and Permits Section	Issue - Version 1
2.0	12 th Sept. 2021	Registration and Permits Section	Update the technical requirements
3.0	4 th May 2024	Registration and Permits Section	Adding the new logo of both Dubai Government & Dubai Municipality





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1 Purpose



The purpose of this guideline is to indicate the conditions and requirements that must be met and observed by the owners of establishments related to health and safety activities to obtain a no-objection permit to practice these activities.

2 Scope

It applies to all establishments related to health and safety located within the geographical borders of the Emirate of Dubai, which includes the following professional activities:

- Gents Haircutting & Hairdressing Salon
- Women saloon
- Children Hairdressing
- Henna salon
- Gents Cosmetic & Personal Care Center
- Ladies Cosmetic & Personal Care Center
- Gents Hair Fixing Center
- Ladies Hair Fixing Center
- Hair Fixing Center
- Men Oriental Bath
- Ladies Oriental Bath
- Gents massage and relaxation center
- Ladies massage and relaxation center
- Gents Spa Club
- Ladies Spa Club
- Men Physical Fitness Club
- Ladies Physical Fitness Club
- Laundry Services
- Cloth Pressing Services

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Those institutions must apply for the service in the following cases:

- New company / new branch.
- Modification of the furniture layout.
- Adding an activity to the commercial license.
- Change the location of the institution.
- Mobile activity.

Hotel establishments are excluded from the scope of service, provided that the shops are licensed under the scope of the hotel establishment license only.

In case the shop providing the services has a separate license, this guideline shall apply to it.

3 Responsibilities

The service is provided by Dubai Municipality - Health and Safety Department. The Dubai Municipality employee is responsible for reviewing the completion of requests and issuing permits, where the employee receives and reviews the request. In case of completion, the request is approved, and the permit is issued. If it is not fulfilled, the request is returned for one time only.



The responsibility for compliance with the instructions included in this document and with the relevant laws and legislation rests with the owners of the institutions that fall within the scope of application, and Dubai Municipality and any other regulatory authority has the right to take the necessary legal measures if the institution's non-compliance is detected.

4 Service procedures and requirements

4-1 Procedures and steps to apply for the service

- Apply for the service and attach the required documents through Dubai Municipality Website
- Check Dubai Municipality's response (Approved/Rejected/To be Amended or Completed) through your company's account on Dubai Municipality Website to fulfill the requirements, if any.
- Complete the application based on the Municipality's response, if applicable.

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- Receive the permit through your company's account on Dubai Municipality Website, in case of approval including:
 - No Objection permit for Practicing Health and Safety Activities.
 - Approved Proposed furniture layout.

4-2 Required documents



The furniture layout, showing all provided services and furniture distribution and the dimensions in meters and areas in square meters.

- Note: The file to be uploaded onto the system must consist of a single page only with the furniture layout. In the event that the shop consists of two floors, one page must include the two floor plans.

5 General instructions

- The activities mentioned in the furniture layout must be in accordance with the list of activities in the commercial license, according to the table attached to the appendix to this guideline.
- The furniture layout must not contain any medical, treatment, or specialized services outside the scope of work of the Health and Safety Department in Dubai Municipality, and the necessary approvals for these activities must be obtained from the concerned authorities.
- The institution must obtain construction or architectural approvals from the concerned building licensing authorities.
- In the event that the commercial license includes activities intended for men and women, then it is necessary to completely separate the section for men and the section for women, with a separate external entrance for each section, and no common areas are allowed.
- To fulfill the requirements related to mobile activities, reference is made to the [Technical guideline \(01\) for service vehicles and mobile commercial activities](#) (Available in Arabic Only), in addition to fulfilling the technical requirements listed in this guideline.
- The institution must abide by the guidelines related to compliance during operation and related to monitoring after starting the activity, which are mentioned in the appendix to this guideline.

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- The necessary measures will be taken against violators of the terms and conditions stated in accordance with the instructions and regulations of Local Order 11 of 2003 regarding public health and community safety.



6 Technical requirements

6-1 Salons and beauty centers activities

These technical requirements apply to the following activities:

- Gents Haircutting & Hairdressing Salon
 - Women saloon
 - Children Hairdressing
 - Henna salon
 - Gents Cosmetic & Personal Care Center
 - Ladies Cosmetic & Personal Care Center
 - Gents Hair Fixing Center
 - Ladies Hair Fixing Center
 - Hair Fixing Center
- Chairs for hair cutting and hairdressing services must be suitable, taking into account leaving a distance of one meter between one chair and another, and at least half a meter between the last chair and the wall.
 - Chairs and tables for nail cutting service (manicure and pedicure) must be in suitable places and separated from other services in the salon, taking into account leaving a distance of half a meter between one chair and another, and at least half a meter between the last chair and the wall, and to provide a hand wash basin and foot wash basin while providing the service.
 - The rooms designated for providing facial and waxing services must be suitable and equipped with a comfortable, movable bed free of defects, cracks and rust, with surfaces that can be cleaned and sterilized, and to have a designated hand wash basin within the room separately from the rest of the shop, and shall not be less than 6 square meters, and provided with fixed walls (no curtains, accordion partitions, or any temporary partitions between service rooms are allowed).

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- Providing a basin for washing hair and a separate one for washing hands in the common area, surrounded by a waterproofing material for a distance of not less than half a meter.
- Providing corridors with suitable spaces, the width of which is not less than 1.2 meters.

6-2 Activities of oriental baths, massage centers and health clubs

These technical requirements apply to the following activities:



- Men Oriental Bath
- Ladies Oriental Bath
- Gents massage and relaxation center
- Ladies massage and relaxation center
- Gents Spa Club
- Ladies Spa Club
 - The area of the service room should not be less than 6 square meters.
 - A dressing room must be provided for each service room and be connected to it, so that entry to the service room is through the dressing room first.
 - Provide a separate hand wash basin surrounded by waterproofing material for a distance of not less than half a meter in each room separately.
 - Service rooms should be separated and only one bed/basin should be placed in each room.
 - It is not allowed to use curtains, accordion separators, or any temporary separators between service rooms.
 - Providing corridors in the shop with suitable spaces, the width of which is not less than 1.2 meters.

6-3 Activities of fitness clubs

These technical requirements apply to the following activities:

- Men Physical Fitness Club
- Ladies Physical Fitness Club
 - Providing corridors with suitable spaces, the width of which is not less than 1.2 meters.
 - Provide a separate hand wash basin surrounded by a waterproof material for a distance of not less than half a meter.
 - A changing room must be provided with lockers to put clothes.

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- Provide suitable distances between sports equipment. The numbers and sizes of sports equipment must be suitable according to the area of the shop.
- Special floors must be available for sports equipment made of shock-absorbing rubber materials, while other places must be smooth and cleanable.

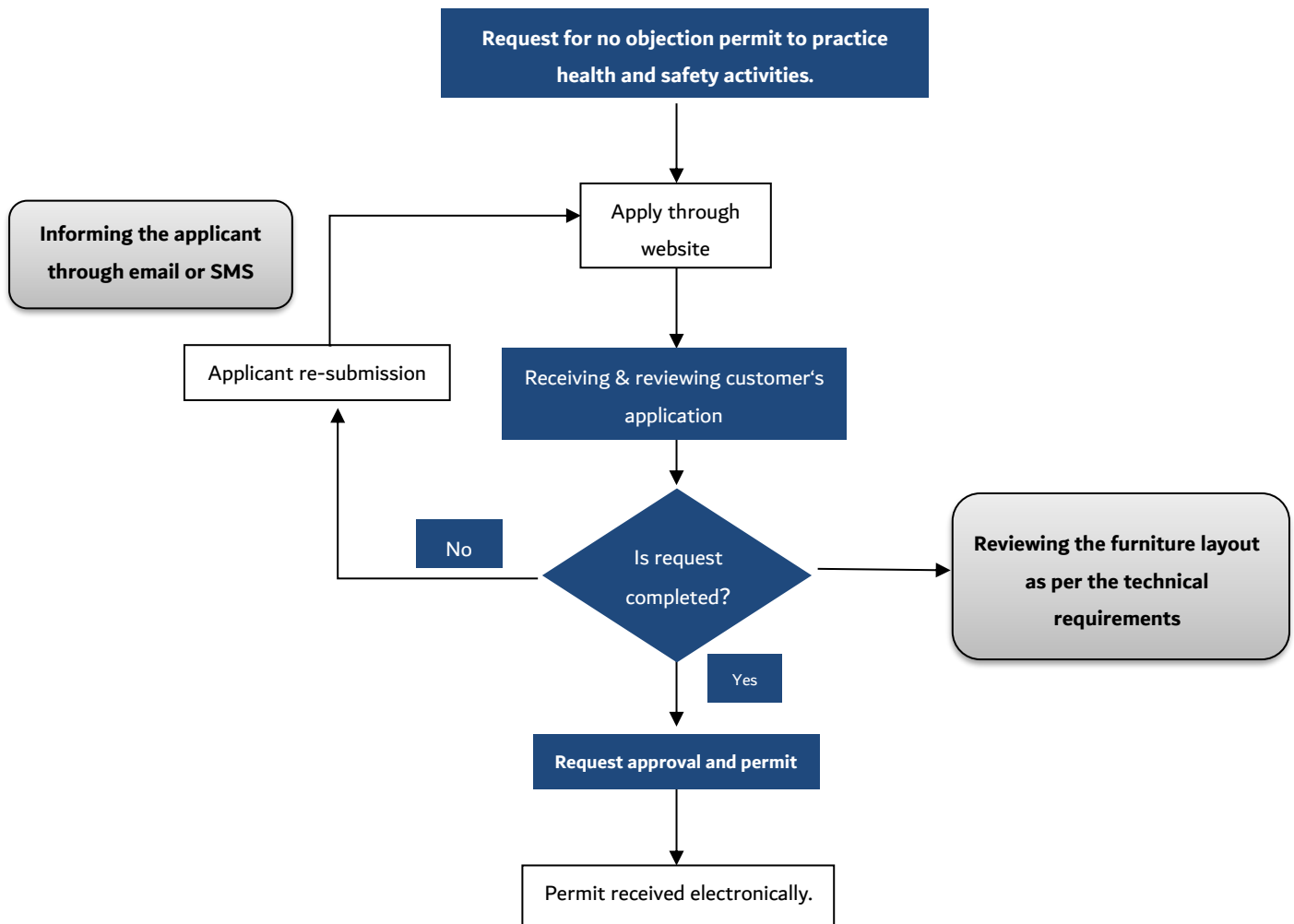
6-4 Laundry and ironing activities

These technical requirements apply to the following activities:



- Laundry Services
- Cloth Pressing Services
 - Providing corridors with suitable spaces, the width of which is not less than 1.2 meters.
 - Provide a separate hand wash basin surrounded by a waterproof material for a distance of not less than half a meter.
 - Provide a distance between each device of not less than 20 cm.
 - The sections inside the shop must be independent from each other and contain the following:
 - Section of receiving and sorting clothes / bedspreads
 - Section of washing and drying clothes / bedspreads
 - Section of ironing clothes / bedspreads
 - Section of delivery of ready-made clothes / bedspreads
 - Storage for clothes / bedspreads.
 - Chemicals and products storage room.

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7 Flowchart to obtain a no objection permit to practice health and safety activities



- ☐ Customer
- ☒ Dubai Municipality

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8 Service card



Service Card		
Agency name	Environmental Health & Safety	
Department name	Health & safety	
Service name	Apply for no objection permit to practice health and safety activities.	
Service details	<p>The service allows obtaining a no objection permit to practice health and safety related activities for a new company, new branch, modification of the furniture layout, adding an activity to the commercial license, changing the location of the institution, or a mobile activity.</p> <p>This service includes a no objection permit to practice the following activities related to health and safety: Hairdressing Salons (men, women and children), Fitness Centers (men and women), Health Clubs (men and women), Massage and Relaxation Centers (men and women, Oriental Baths, Henna Salons, Hair Fixing Centers and Laundry and ironing services.</p>	
Service fees	Free	
Time for service to be completed	One working day	
Entities benefiting from service	Business sector	
Portals for application & inquires	 800900  Customer service landline: 04-5218675	 hspermits@dm.gov.ae  www.dm.gov.ae

- The service card can be viewed on the Dubai Municipality website.
Service card URL: <https://hub.dm.gov.ae/link/servicedetails?ServiceCode=3950>

9 Appendix

- [Technical Guidelines \(13\) for Fitness Centers Compliance \(Ladies and Gents\)](#)
- [Technical Guidelines \(19\) for Compliance of Spa and Massage Centers \(Ladies and Gents\)](#)
- [Technical Guidelines \(75\) for Ideal Salons](#)

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- [Technical Guidelines \(76\) for Laundry related activities compliance](#)
- [Compliance Guideline \(77\) for Salons Barbershops and Beauty](#)
- [Technical Guidelines \(107\) for Consumer Products Storage Requirements](#)
- Table of permitted services according to activity (most common):

Activity/Service	Hairdressing/ hair wash	Manicure/ Pedicure	Facial	Waxing	Jacuzzi/ Sauna/ Steam	Oriental/ Moroccan bath	Massage
Gents/Ladies salon	✓	✓	✓	✓	✗	✗	✗
Gents/Ladies beauty center	✗	✓	✓	✓	✗	✗	✗
Gents/Ladies oriental bath	✗	✗	✗	✗	✗	✓	✗
Gents/Ladies massage and relaxation center	✗	✗	✗	✗	✗	✗	✓
Gents/Ladies spa club	✗	✗	✗	✗	✓	✗	✗

10 References

- Local Order No. (11) of 2003 Concerning Public Health and Safety of the Society in the Emirate of Dubai
- Administrative order No. (30) Of 2007 Issuing Local Order No. (11) Of 2003 Concerning Public Health and Safety of the Society in the Emirate of Dubai.

For (suggestions, comments, and complaints)	For further information
1. Unified interactive platform that connects Dubai Government and its customers: The 04 Platform https://04.gov.ae/ 2. ☎ Dubai Municipality - Call Center (24/7): 800900	1. ✉ HSPERMITS@dm.gov.ae 2. ☎ Dubai Municipality - Call Center (24/7): 800900