



Health & Safety Department (Environmental Health Section)

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1. Introduction

The Compliance guideline for salons, barbershops, and beauty centers reflects the best practices in the Emirate of Dubai, in addition to providing a flexible approach to ensure public health, proactive prevention, and enhancing compliance with health and safety requirements. This includes cleanliness, public health, general safety, indoor air quality, water quality, consumer product safety, and noise pollution in built environments, to achieve Dubai Municipality's mission of planning, managing, and ensuring the city's sustainability by providing leading municipal services for the happiness and well-being of people, supporting the achievement of Dubai Municipality's vision a pioneering municipality for a global city.



2. Purpose

This guide has been prepared to ensure and enhance the commitment of salons, barbershops, beauty centers, and related institutions to the controls and requirements approved by Dubai Municipality and to achieve a high level of health and safety in the built environment.

3. The Objective of the Guideline

- Ensure compliance with unified environmental health requirements for salons, barbershops, beauty centers, women's and men's salons, children's salons, and related establishments in the Emirate of Dubai.
- Educate the owners of relevant establishments and their workers about environmental health risks.
- Ensure the provision of a healthy and safe environment for customers and workers.
- Ensure business continuity in line with applicable regulations.
- Enhance customer confidence in the specialized services provided.
- Increase public awareness of environmental health.

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4. Acts and Legislations



- Local Order No. (11) of 2003 concerning public health and community safety in the Emirate of Dubai
- Administrative decision No. (30) of 2007 issuing the Executive Regulations of Local Order No. (11) of 2003 concerning public health and community safety in the Emirate of Dubai.

5. Scope



This guideline applies to all salons, barbershops, beauty centers, women's and men's salons, children's salons, mobile salons, and related activities in the Emirate of Dubai.

6. Definitions and Terms



Term	Definition and meaning
Public Health	The science of disease prevention, improving human and community health, through organized and sustainable collective and community efforts aimed at providing conditions that enable individuals to maintain their health.
Environmental Health	The relationship of the environment with all its natural or established elements and their physical, chemical and biological factors on human health, which ensures the evaluation and control of these factors, with the aim of preventing diseases and creating an environment that would support the health and safety of society.
Constructed Environment Health	Ensure that physical, chemical, biological and any other factors within the constructed environment do not cause any damage affecting human health.

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Level of Commitment	Shows the degree of compliance your organization has achieved with the General Compliance Program, which is expressed through several classifications.
Risk Management Module	Process of identifying, assessing and controlling threats. These threats, or risks, could stem from a wide variety of sources, including all built environmental health hazards.
Catastrophic Case	Any event or force of nature that has disastrous, fatal consequences
Sample	An original piece confiscated from the product to represent the condition of the product in the applied examinations and investigations.
Legionella	Legionnaires' disease pathogens, a lesser form of Pontiac fever, Legionella generally infects the lungs through inhalation of contaminated droplets. These bacteria grow in water ranging from 20°C to 45°C and spread by water droplets.
Contamination	Impurities or components present in the sample by exposure to or the addition of a toxic or contaminated substance in the product.
Microorganism	Or Microbes, which are tiny living things that are found all around us and are too small to be seen by the naked eye. Some microbes make us sick, others are important for our health. The most common types are bacteria, viruses and fungi.
Chemical pollution	The presence or increase of chemical content in the surrounding environment, which is not present naturally or in quantities higher than normal or permissible values.
Microbiological pollution	The presence or increase of microorganisms known as microorganisms in the surrounding environment
Total number of bacteria T.B.C.	Abbreviation for a term that refers to the total number of bacteria, it is used in the results of tests of water samples.
Indoor Air Quality (IAQ)	Indoor air quality (IAQ) refers to the air quality in and around buildings and structures, particularly in relation to the health and comfort of building occupants.
Consumer product	The product is consumable or used for any purpose, including but not limited to cosmetics and personal care, perfumes, health supplements, cleaning products, antibacterials, toys, textiles, food contact materials,

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	health care products, air fresheners, and any other product specified by the municipality as a consumer product.
Consultation	It is a system that relies on inquiring about and documenting the health status of clients. This includes asking a series of questions related to each specialized service offered in the salon, with the aim of ensuring their safety before providing those services. This is done through the use of manual records or an electronic system that allows service providers to record client data and the services provided to them.
Cosmetic, Personal Care, or Perfume Product	Any substance or preparation intended to be placed in contact with the various external parts of the human body (epidermis, hair system, nails, lips and external genital organs) or with the teeth and the mucous membranes of the oral cavity with an intention of exclusively or mainly to clean, perfume, change appearance, correct body odors, protect and/or keep these parts in good condition.
Detergent	Any substance or preparation containing soaps and/or other surfactants intended for washing and cleaning processes. Detergents may be in any form liquid, powder, or paste or bar or molded piece and marketed for or used in household, or institutional or industrial purposes.
Biocide	Any substance or mixture, in the form in which it is supplied to the user, consisting of, containing or generating one or more active substances, with the intention of destroying, deterring, rendering harmless, preventing the action of, or otherwise exerting a controlling effect on, any harmful organism by any means other than mere physical or mechanical action.
Food Contact Material	Materials and articles that designed to come in contact with food when used in usual manner and manufactured from different.
Low Voltage Electrical Devices	Any electrically powered appliance or machine with an alternative voltage of (50 to 1000) volts, designed for the purpose of domestic or professional use.
Montaji	A smart platform designed and presented by Dubai Municipality, which aims to ensure the safety of consumer products, and that platform includes Smart electronic system producers: It is designed for

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	merchants, for the purpose of registering their products according to the recommended health and safety specifications.
G.S.O	Gulf Countries Council Standardization Organization.
G.C.C.	Gulf Cooperation Council.
Single use	Any tool or device intended for one-time use.
Sanitation	An underground installed storage tank used for temporary collection of wastewaters.
Noise	Is an unwanted sound.

7. General Requirements



1. It is permitted to practice activities and provide services at the institution only after obtaining the necessary licenses from the relevant authorities in the emirate.
2. The services provided by the institution must comply with the activities listed in the commercial/professional license.
3. You must refer to the Dubai Health Authority when providing non-surgical cosmetic services to obtain the necessary approvals and permits.

7-1 Required Documents

All business owners are required to provide the following documents and present them upon request:

- A business license issued by the relevant authorities in the Emirate of Dubai.
- No objection certificate for practicing health and safety activities for the approved internal plan of the institution issued by Dubai Municipality Health and Safety Department or in the event of any amendments to those plans.
- An updated list of all employees in the organization.
- A valid professional health certificate in accordance with Dubai health requirements for all service providers in the institution.
- Professional certifications for specialized service workers.
- Certificates for training employees on consumer products for specialized professional use.
- The elevator safety certificate is accredited by the Emirates International Accreditation Center.
- Certificate of compliance with fire prevention requirements issued by the Dubai Civil Defense General Directorate is valid.

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7-2 The Required Documents for Institutions within Independent Buildings

All business owners within independent buildings are required to provide the following documents and present them upon request:

- A valid contract with a company accredited by the Dubai Municipality for cleaning and sanitizing tanks and water systems.
- Reports of biological and chemical water tests.
- Water tank cleaning reports.
- Certificates and reports of water system disinfection are valid.
- A valid contract with a company approved by Dubai Municipality for pest, rodent, and vermin control.
- Recorded reports of effective pest control measures for rodents and insects.
- A valid contract with a company accredited by Dubai Municipality for the disposal of hazardous and general biological waste, including consumer products and furniture.

For more requirements, please refer to the technical requirements for:

- **No objection to practicing health and safety activities DM-HSD-SP06-NOPHSA**
- **List of companies approved by Dubai Municipality for pest control**
- **List of companies approved by Dubai Municipality for the transport of hazardous waste**

8. Hygiene and public health



8-1 Public Cleanliness

- Consistent maintenance of regular cleaning and sanitization of all facilities and areas of the institution.
- Clean and disinfect frequently touched surfaces such as door handles, elevator buttons, stair railings, etc., periodically.
- Providing soap, paper towels, or hand dryers near the sinks.
- The storage area must be clean.
- Maintaining cleaning records and reports.

8-2 Personal Hygiene

- Maintaining the personal hygiene of the workers.
- Providing and wearing appropriate and clean uniform.
- Providing a sufficient number of uniforms for the workers.
- Wearing appropriate shoes that cover the entire foot.
- Washing and sanitizing hands before and after providing the service.



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8-3 Public and Operational Health

- Workers who suffer from injuries or infections that may affect their health or the health of others should be granted sick leave until they recover.
- Providing an approved mechanism in case of contagious diseases and quarantine if required.
- Notification of cases that may affect public health in the institution.
- Not providing any medical advice or attempting to treat skin diseases for customers.
- Not providing unauthorized medical services in beauty centers, salons, and barbershops.
- Providing a permit for non-surgical cosmetic service providers authorized to offer services in beauty centers and salons according to the requirements of the Dubai Health Authority.
- Providing consultation services before offering specialized services to customers and documenting them in records or an electronic system, according to the forms listed in the appendices section of this guide.
- Not providing more than one service consecutively may cause damage to the skin or hair, for example, but not limited to (providing hair removal service followed by Moroccan bath service..... Etc.
- Wearing masks during the performance of a service that produces smoke or vapors, or if required.
- Not wearing metal jewelry while providing the service.
- Not storing tools inside the bags or jackets of the workers.
- Not storing customers' tools and products inside the establishment.
- Maintaining the cleanliness of the disinfectant solution and changing it periodically.
- Keeping the sterilization devices clean.
- Do not overcrowd the tools inside the ultraviolet sterilization device.
- Separate clean tools from used tools.
- Change the water in the steam devices used for cleaning the skin or hair after each customer, following the correct method for cleaning and maintaining the device according of the Device manufacturer advice.
- Do not use hair wash sinks to wash and clean the tools.
- Not using face and neck cleaning brushes after the haircut service.
- Do not re-dip the wooden sticks in the wax container.
- Not using the wooden holder for the files used in foot care service.
- Do not re-dip hands and feet in paraffin wax containers from one customer to another.
- Using the product with single-use tools and disposing of them immediately.
- Using the appropriate brush in the Eastern (Moroccan) bath and covering it with a single use cover when providing the service.
- Providing a sufficient number of tools for each service and ensuring they are in good condition and rust-free.
- Providing a sufficient number of single-use tools specific to each service.

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- Providing a sufficient number of towels.
- Providing a sufficient number of hairs cutting capes.
- Personal use of the workplace is not allowed.
- No permanent or temporary residence is allowed in the institution.
- Animals are not allowed or kept in the institution.
- Smoking or using tobacco in any form is not allowed.

8-4 Cleaning, Sanitizing, and Sterilizing Tools

Equipment and tools required:

- Providing the sterilization solution approved by the relevant authorities for tool sterilization.
- Providing a sufficient number of containers designated for this purpose.
- Providing UV sterilization devices for hair cutting and styling tools, eyebrow tools, and eyelash extension tools, in sufficient quantities to match the size and number of tools used.
- Providing thermal sterilization devices (dry heat or steam) for metal tools used in nail care, equipped with temperature and time control systems.
- Providing a special disinfectant for shaving machines.
- Providing a cleaner and disinfectant for the makeup brush.



Steps for cleaning, disinfecting, and sterilizing tools:

- Dilute the sterilization solution according to the instructions stated on the product.
- Wash the used tools with water and brush thoroughly after completing the service for each customer.
- Dip all the tools in the sterilization solution according to the duration indicated on the product and then wash the tools with water and dry them, to name a few (scissors, combs, comb holder and metal nail tools ... Etc.).
- Place the instruments in the sterilizer assigned to them and for a sufficient period of time according to the instructions for using the device.
- Keep all sterile instruments in a clean and closed place inside the institution.

Steps for cleaning and disinfecting shaving machines:

- Disconnect the shaver head after use.
- Clean all parts of the machine.
- Disinfect the machine parts using the Specified disinfectant (spray), and it must be approved by the concerned authorities.

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8-5 Pest Control, Rodents and the Pests

- Contracting with a company specialized in public health pest control and be approved by Dubai Municipality.
- The number of control visits should be in accordance with the requirements of the Department of Public Health Services, Environment, Health and safety institution, Dubai Municipality.
- Control should be immediate in case of the presence of insects, rodents and pests in the enterprise.
- Records of control visits must be kept, which cover all areas.

8-6 Waste Disposal

- The waste room must be clean and suitable if it is located in the institution.
- Provide suitable containers with lids and (type of), openable by foot in sufficient numbers.
- Dispose of general and hazardous waste in a proper manner and periodically.

8-7 Laundries

In the event that a dedicated place for washing is provided within the institution:

- Providing a washing machine with automatic use and 100% drying function.
- Connecting the water discharge of the washing machine to the sewage system of the enterprise.
- Do not spread towels inside and outside the establishment for the purpose of drying.
- Use of products (bleaches – detergents) approved by the competent authorities.

8-8 Sanitation



- The facilities of the enterprise must be connected to the general sewage network.
- Drain the machinery water appropriately and cover the drainage holes.
- The drainage line should be covered at the same level as the floor.

9. Public Safety

9-1 Safety in the Public Facilities of the Institution

- Develop a plan for emergency situations, evacuation and procedures to be available.
- Providing suitable and valid fire extinguishing means according to the requirements of the General Directorate of civil defense in Dubai.
- Put the fire extinguishers in easily accessible place.

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- Providing rooms, corridors, entrances with sensors, smoke detectors, heat and emergency exit instructions.
- Provision of fire alarms and control panels in the enterprise.
- Provide emergency exit signs and prevents storage in emergency corridors.
- Determination of the assembly point in cases of emergency evacuation.
- Do not use safes for keeping fire extinguishing equipment, elevator rooms, electricity and pumps as a storage place.
- Do not use the roofs of buildings and areas around the stairs as a place for storage.
- The internal and external stairs of the building must be safe and easy to use.
- Floors must be non-slippery, impermeable to water, highly resistant to friction and abrasion
- Provide adequate and appropriate lighting in the institution
- Electrical connections and systems must be safe and approved by the competent authorities.
- Electrical plugs and sockets must be in good condition and in the right place and make sure they are covered securely.
- Do not overload the outlets of the plugs.
- Provide openings for Steam intake inside the Oriental (Moroccan) bath.
- Safe connection of the Steam Pumping hole in the Oriental (Moroccan) bath.
- Provision of a first aid box in the institution.
- Provision of personal protective equipment for employees.
- Clean the hair dryer filter periodically.
- Cooking is not allowed inside the work site.
- Place the anti-smoking sign in a prominent, clear and convenient place inside the establishment.
- Remove cigarette extinguishers from all non-smoking areas.
- Not to add or modify any part in the approved plan of the institution without the permission of the concerned authorities.

9-2 Elevator Safety

In the case of providing an elevator within the institution:

- Providing the elevator safety certificate and maintenance report from a company accredited by the Emirates International Accreditation Center.
- Adhere to the proper use of elevators by type of elevator (service elevators – guest elevators) and follow the instructions.
- Securing the moving parts of the transmission in elevators.
- Do not use elevator rooms and moving transport systems as storage places.

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9-3 Safety in the Storage Area

- Provide adequate and proper lighting and ventilation in the storage room.
- Store materials appropriately and elevated from the floor by at least 20 centimeters, and under the ceiling at a distance of at least 50 centimeters, and 30 centimeters away from the wall.
- Provide adequate and appropriate cabinets, drawers or shelves.

10. Safety of Consumer Products



10-1 Requirements for the Distribution of Consumer Products

- Trading cosmetics and personal care products, perfumes, detergents, antibacterials and food contact materials approved by the competent authorities.
- The label for cosmetics and personal care products, perfumes, detergents and antimicrobials must conform to the UAE standard.
- Not to trade products with misleading or inappropriate data.
- Lack of claims, images, illustrations and language that contradict the prevailing social values and customs of cosmetics and personal care products, perfumes, detergents and antibacterials.
- Do not reuse consumer product packaging for any purpose and dispose of them safely.
- Provide a label showing the opening date on products whose shelf life depends on the opening date.
- Provide a label showing product data on the repackaged packaging.
- Do not leave the product uncovered after use.
- Follow the correct method of mixing products according to the identification card for each product and dispose of them immediately after the completion of providing the service.
- Not to circulate unauthorized, prohibited or laboratory-failed cosmetics, personal care and perfumes
- Not to trade expired, spoiled or damaged consumer products.
- Not to circulate medicines by any means.
- Follow the instructions for using and storing consumer products according to the data on the product label.

10-2 Low Voltage Electrical Devices

- Trading of low-voltage electrical appliances conforming to UAE specifications.
- Not to circulate electrical appliances with misleading or inappropriate data.
- Not to circulate unauthorized, prohibited or laboratory-failed electrical devices.
- Safe use of electrical appliances.

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- Maintenance of electrical equipment and appliances regularly.
- Lack of claims, photos, illustrations and language that contradict the prevailing social customs and values of the electrical appliance.

For more requirements, please refer to Technical Guide (83) for the compliance of consumer products trading institutions.

11. Requirements for Controlling the Operational Noise Level of the Facility

- Equipping the facility with an effective operational noise isolation system. (As per the requirements of the Dubai Building Code).
- Ensure the noise level outside the facility within the permissible limits at all times of the day.
- Control the noise level below 55 dB from 7 a.m. to 8 p.m.
- Control the noise level below 45 dB from 8 pm to 7 am.

12. Water Quality



12-1 General Requirements

- Provide cold and hot water source.
- The taps and showerheads in the facility should always be clean and free of contamination. They must be cleaned and disinfected regularly, at least once every three months, and cleaning records should be maintained.

12-2 Water Quality in Separate Institutions

- Provide a valid contract with a company approved by Dubai Municipality for cleaning and disinfecting tanks and water systems
- Maintain reports on the cleanliness and disinfection of tanks and water systems in the building.
- Keep records of water systems and laboratory test results.
- Cleaning and sanitizing the water system (water tanks / internal water distribution network / any other water system) twice a year by a company approved by Dubai Municipality.

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- The reports must include all processing procedures, the method of using biopesticides, and the safety data sheet for the chemicals used. (MSDS).
- Immediate cleaning and disinfection, along with resampling and retaining reports if the samples taken from the water systems do not meet the approved standards.
- Maintenance of the water network, detecting leak locations and rusty parts, and repairing or replacing them.
- Water tanks must be protected from contaminants, and it must be ensured that all tank covers are intact, securely in place, and inspected internally at least monthly.

12-3 Water Quality of Fountains and Waterfalls in Institutions

- Maintenance and cleanliness of fountains and decorative waterfalls, if present.
- Provide an automatic disinfectant injection system to reduce the growth and reproduction of bacteria.
- Providing daily records for measuring pH levels and disinfectants used according to Table No. (1) below:

Table No (1): The required pH levels and the disinfectants used

Water System	pH Level	Free residual bromine	Water system Free residual chlorine
Fountains, waterfalls, decorative water systems (indoor and outdoor)	7.4-7.6 pH	2-3 Parts per million	Parts per million 2-1

12-4 Water Quality Tests

- The number of samples depends on the size of the building and the number of users according to the risk assessment mechanism, where samples are taken from various water systems in the building as shown in Table No. (2) below:



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Table No (2):



#	Water System	Sampling Points	Number of Water Samples (minimum) / quarterly (at least every three month)
1	Water Tanks	All tanks with a capacity equal to or more than 1000 liters	One sample from each tank
2	Hot, warm and cold-water system	Includes the following: (hot water faucet, cold water faucet, shower head)	3- 4 samples from different locations
3	Fountains, waterfalls, decorative and recreational water systems (indoor and outdoor)	Collection basin	One sample from each collection basin

Table No (3): Frequency of sample collection for tests

Type of Required Test	Time Period	
	<i>Cooling Tower</i>	<i>Water Systems (Except Cooling Tower System)</i>
Legionella	<i>Quarterly</i>	<i>Quarterly</i>
Total bacteria count	<i>Monthly</i>	<i>Quarterly</i>

Table No (4): Permissible limits for pollutants in the building's water

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12-5 Water quality in drinking water coolers and fountains

- Place coolants in suitable areas (safe and clean).
- Clean the cooling system periodically according to the manufacturer or according to the result of the cooling system inspection.
- Use materials approved by the competent authorities to clean and disinfect cooling system.
- Close cooler tanks to protect them from contaminants, insects and animals.
- Maintain water coolers periodically and keep periodic maintenance and inspection records.
- Water filters must be from a company approved by the competent authorities and changed periodically or in accordance with the manufacturer's requirements.
- Dry the floors around the coolant to prevent the reproduction of insects and the accumulation of algae around the radiator.
- The radiator should be made of stainless materials and approved materials to prevent chemical contamination of water.
- Taking a water sample for microbiological and chemical examination in accordance with the Technical Guidelines (17) for unbottled drinking water issued by Dubai Municipality, as shown in Table (5) below.
- In case of any non-conforming samples of the water cooler, stop using it and take cleaning and disinfection measures.

Table No. (5):

number	Water system	Microorganisms	Reference limit
2	Hot, warm and cold water system.	Legionella	Not exceeding 1000 bacterial colonies / L
		Total bacteria count	Not exceeding 500 bacterial colonies/milliliter
3	Fountains, waterfall, decorative and recreational water systems (indoor and outdoor)	Legionella	Less than 1 bacterial colony/L
		Total bacteria count	Not exceeding 500 bacterial colonies/milliliter

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No	Test Type	Standards
1	Chemical Standards	Sodium (Na), hardness such as CaCo3, copper, iron, zinc, calcium, magnesium, pH value at 25°C, total dissolved solids, bromate (BrO3), chloride (Cl), nitrate (NO3) and sulfate (SO4)
2	Biological criteria	Coliform and E. coli

For further requirements, please refer to **Technical Guidelines (44)** on the control of **Legionella bacteria** in water systems.

13. Indoor Air Quality

13-1 General requirements

- Periodic maintenance of ventilation and air conditioning systems, including cleaning air filters at least once a month and replacing them according to the manufacturer's recommendation.
- Install exhaust (suction) systems in areas with higher pollution activity, for example: nail care areas, hair dyeing areas, etc.
- Immediately check and repair leaks, maintain humidity levels between 30% and 60%, and ensure drainage of condensed water due to ventilation in areas prone to moisture accumulation>
- Do not use harmful products that emit volatile organic compounds (VOCs) and formaldehyde.

13-2 Indoor air quality in separate buildings

- Cleaning the air ducts at least once every three years in the absence of microbiological contamination (such as mold) and cleaning them immediately in case of mold or microbiological contamination by a specialized company approved by the competent authorities.
- Beauty centers, salons, and barber shops should preferably have mechanical ventilation systems that provide at least 15 cubic feet per minute (15 CFM) of outdoor air per person or depending on the minimum volume of outdoor air as per local regulation.
- In case of a mechanical ventilation system, the fresh air inlets of the ventilation units should be kept away from the nearest source of pollutants (cooling towers, exhaust air coming out of bathrooms and food preparation kitchens) by no less than 3 meters.

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Table No (6): Air pollutants in new buildings:

Parameters of contaminants and impurities (sample type)		Long-term exposure		Short-term exposure		Limit Allowed Value – Upper Limit (TLV-C)
		Maximum Acceptable Limit	Average Time	Maximum Acceptable Limit	Average Time	
Gaseous pollutants	Fully volatile organic compounds (TVOC)	300 µg/m ³	8 hours	3 ppm	N/A	5.5 ppm
	Formaldehyde (HCHO)	0.01 ppm	8 hours	0.08 ppm 0.1 mg/m ³	30 minutes	1 ppm
	Lead	0.15 µg/m ³	3 months	30 µg/m ³	8 hours	50 µg/m ³ .
Biological particulate matter and contaminants	Contaminated Particles (PM) (PM2.5)	35 µg/m ³	24 hours	100 µg/m ³	1 hour	
	Contaminated Particles (PM) (PM10)	150 µg/m ³	24 hours	100 µg/m ³	8 hours	
	Total number of bacteria	500 CFU/m ³				
	Total number of fungi	500 U/m ³				



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Table (7): Common air pollutants in existing buildings:

Parameters of contaminants and impurities (sample type)		Long-term exposure		Short-term exposure		Limit Allowed Value – Upper Limit (TLV-C)
		Maximum Acceptable Limit	Average Time	Maximum Acceptable Limit	Average Time	
Gaseous pollutants	Fully volatile organic compounds (TVOC)	0.6 mg/m ³	8 hours	3 ppm	N/A	5.5 ppm
	Formaldehyde (HCHO)	0.01 ppm	8 hours	0.08ppm 0.1 mg/m ³	30 minutes	1 ppm
	Carbon dioxide (CO ₂)	800 ppm	8 hours	700 ppm above outdoor air levels	N/A	5000 ppm
	Carbon monoxide (CO)	9 ppm (10 mg/ m ³)	8 hours	25 ppm (35 mg/ m ³)	1 hour	200 ppm
		(7 mg/ m ³)	24 hours	90 ppm (100 mg/ m ³)	15 minutes	
	Ozone (O ₃)	ppm (100 0.06 µg/m ³)	8 hours	0.12 ppm	1 hour	800 µg/m ³
	Nitrogen dioxide (NO ₂)	40 µg /m ³	Yearly average	0.1 ppm (200 µg/m ³)	1 hour	10 ppm (within 5 minutes)
		150µg/ m ³	8 hours	1 ppm	minutes 15	
Biological particulate matter and contaminants	Contaminated Particles (PM) (PM _{2.5})	35 µg/ m ³	24 hours	100 µg/m ³	1 hour	
	Contaminated Particles (PM) (PM ₁₀)	150 µg /m ³	24 hours	100µg /m ³	8 hours	
	Total number of bacteria	1000 CFU/m ³				
	Total number of fungi	500 U/m ³				





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Table No (8) Thermal Comfort

Standards	Permissible limits	Unit of measurement	Observations
Dry air temperature	22.5 - 25.5 Db	°C	Based on the comfort of 80% of the occupants of the building
Relative humidity	20 - 60	%	Never exceed 56% RH at 80°F (27°C) and 86% RH at 67°F (19°C).
Air kinetics	0.2 - 0.3	M/s	



For further requirements, please refer to the Technical Guidelines (119) for indoor air quality for a healthy life.

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14. Appendices



Appendix (1) Hair Care Service Consultation Form

Hair care service		
It includes hair coloring with dyes, hair straightening by using keratin products, protein, Botox and other products used for that purpose, and hair treatments creams.		
Customer information		
Full Name:		
Mobile No.:		
Date of birth:		
Date of service:		
Service information		
Type of hair:		
Type of scalp:		
Type of service:		
Have you ever done this service before?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If the answer is yes, what is the date of service provision?		
Do you have any allergies to a particular substance?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, what is the name of the substance?		
Do you suffer from any skin diseases	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you currently taking any medications?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Have you performed any scalp or hair treatment currently	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, what is the name of the substance?		
What type of products that used during the service? 1-..... 2-.....3-.....		
After care:1-..... 2-.....3-.....		
Do you agree to Provide the service?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Staff signature	Customer signature.....	
Name of staff		

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Appendix (2) Skincare Service Consultation Form

Skin care service		
It includes superficial skin cleansing, waxing (face/body), Henna.		
Customer information		
Full Name:		
Mobile No.:		
Date of birth:		
Date of service:		
Service information		
Type of skin:		
Type of service:		
Have you ever done this service before?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If the answer is yes, what is the date of service provision?		
Do you have any allergies?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Do you have any skin condition?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Are you currently under any treatment:		
Have you performed any therapeutic or cosmetic services for the skin, including but not limited to (laser, tanning, peeling, oriental bath.... etc.) in the current period	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention:		
What type of products that used during the service? 1- 2- 3-.....		
After care: 1- 2- 3-.....		
Do you agree to Provide the service?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Staff signature	Customer signature.....	
Name of staff		

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Appendix No. (3) Consultation Form for Eyelash Extension Service

Eye lashes extension service It includes the installation of artificial eyelashes		
Customer information		
Full Name:		
Mobile No.:		
Date of birth:		
Date of service:		
Service information		
Type of skin:		
Type of service:		
Have you ever done this service before?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention the date?		
Do you have any allergies?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Do you have any eye condition?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Do you wear contact lens?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you currently under any eye treatment?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
What type of products that used during the service? 1- 2- 3-.....		
After care: 1- 2- 3-.....		
Do you agree to Provide the service?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Staff signature	Customer signature.....	
Name of staff		

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Appendix No. (4) Consultation Form for Oriental Bath Service.

Oriental Bath Service		
Customer information		
Full Name:		
Mobile No.:		
Date of birth:		
Date of service:		
Service information		
Type of skin:		
Have you ever done this service before?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, mention the date?		
Do you have any allergies?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Have you performed any therapeutic or cosmetic services for the skin, including but not limited to (laser, tanning, peeling, waxing.... etc.) in the current period	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Do you have any skin condition?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
Do you have any medical condition that we should be aware of? Like (heart disease, respiratory system disease, blood pressure?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Are you currently under any skin medication:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, please mention?		
What type of products that used during the service? 1- 2- 3-.....		
After care: 1- 2- 3-.....		
Do you agree to Provide the service?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Staff signature	Customer signature.....	
Name of staff		

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15. References

- Local Order No. (11) of 2003 Concerning Public. Health and Safety of The Society in The Emirate of Dubai
- Local Order No. (61) of 1991 regarding Environmental Protection Systems in the Emirate of Dubai.
- Administrative Order No. (30) of 2007 Issuing Local Order No. (11) of 2003 Concerning Public Health and Safety of the Society in the Emirate of Dubai
- Technical Guidelines (44) For Controlling Legionella in Water System
- Technical Guidelines (17) for Quality of Un-bottled Drinking Water
- Technical Guidelines (107) for Consumer Products Storage Requirements.
- Technical Guidelines (119) for indoor air quality for a healthy life.
- Dubai Building Code issued by Dubai Municipality 2021

For (suggestions, comments, and complaints)	For further information
<ul style="list-style-type: none"> ▪ Unified interactive platform that connects Dubai Government and its customers: The 04 Platform https://04.gov.ae/ ▪ ☎ Dubai Municipality - Call Center (24/7): 800900 	<ul style="list-style-type: none"> ▪ Email: ehcinspection@dm.gov.ae ▪ ☎ Dubai Municipality - Call Center (24/7): 800900