

Dubai Municipality
Public Health Services Department
Integrated Management System

**Technical and health requirements for establishing and operating
pets grooming salons**

حقوق الملكية الفكرية لهذه الوثيقة محفوظة -إدارة خدمات الصحة العامة- لبلدية دبي , لايجوز نسخ او نقل اي جزء
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Department Management



Organization Unit : Veterinary Control Section

Department : Public Health Services

Document

Title:

Technical and health requirements for
establishing and operating pets grooming
salons

Doc Ref.

DM-PHSD-VCS-TGL-02



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Amendments and updates to the document

Modification /revision No.	Modification /Revision Date	Modified subject	Affected pages	Approval	Notes
1.1	04/09/2012	تمت المراجعة ولم يتم تعديل			
1.2	04/09/2013	تمت المراجعة ولم يتم تعديل			
1.3	01/10/2014	H&TRPA HCSGL (تم إضافة لرقم الوثيقة وفقا لدليل تنظيم DM-KMD-والسجلات (الوثائق GU01-DRCGL	جميع الصفحات		
1.4	04/09/2015	تمت المراجعة ولم يتم تعديل			
1.5	04/09/2016	تمت المراجعة ولم يتم تعديل			
1.6	01/10/2017	تمت مراجعة ولم يتم تعديل			
1.7	01/10/2018	تمت مراجعة ولم يتم تعديل			
1.8	25/08/2019	تم تغيير شعار البلدية			
2.0	2020/04/01	تم القيام بتعديلات جذرية على الوثيقة			
	2020/04/01	إضافة نشاط حلاقة الحيوانات في المركبات			
	01/04/2020	إضافة بند السجلات			
3.0	2021/07/18	تعديل على جميع الاشتراطات	جميع الصفحات		
4.0	2022/09/28	تعديل اسم القسم الى قسم الرقابة البيطرية	جميع الصفحات		
4.0	2022/09/28	جاري اعتماد اسم المراجع واسم مدير القسم	ص 2		
4.0	2022/09/28	استبدال مسؤولية التنفيذ لمسمي رئيس شعبة الرقابة البيطرية ليصبح (مدير قسم الرقابة البيطرية)	ص 4		

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4.1	09/02/2023	تعديل مسمى السيد فيصل المعمري إلى مدير قسم الرقابة البيطرية بالإمارة	ص 2		
5.0	04/04/2024	تعديل رقم الوثيقة وشعار حكومة دبي	جميع الصفحات		

1. Objective:

Determining the technical and operational requirements for the establishing and management of pets grooming saloons to the public of dealers in order to preserve human and animal health.

2. Scope:

All commercial establishments licensed to groom pets in the Emirate of Dubai

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3. Responsibility:

Assistant Veterinary Health Inspection Officer ,Veterinary Health Inspection Officer, Senior Veterinary Health

Inspection Officer, Principal Veterinary Health Inspection Officer, Head of Veterinary Control unit.

4. Tasks:

As indicated in the instructions.

5. General conditions:

5.1. The establishment shall adhere to the laws, ministerial decisions, local orders and circulars issued regulating the workflow in accordance with the concerned activity.

5.2. The building (floors, walls and ceilings) must be designed from solid materials that are easy to be cleaned and sterilized and are not affected by disinfectants.

5.3. Entrances and exits must be well designed to control animals and reduce the presence of pests.

5.4. The lighting must be sufficient and conform to the required specifications.

5.5. Establishment must be well ventilated.

5.6. The establishment must be provided with the necessary equipment to control temperatures all over the year.

5.7. Provide occupational safety requirements (gloves, masks, disinfectants, etc.) for employees and external clients in a suitable and easily accessible place.

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- 5.8. The safety of workers must be ensured and that they are free from infectious diseases and wounds.
- 5.9. Workers must adhere to the work uniform and maintain personal hygiene and health practices while working.
- 5.10. The first aid box must be provided, including all the necessary medical supplies, according to the type of activity, and placed in a suitable and easily accessible place.
- 5.11. Establishment should be clean and adhere to safe disposal of public and hazardous waste.
- 5.12. Establishment must be free from public health pests and their effects.
- 5.13. The competent authorities have the right to introduce vaccinations, examinations, preventive measures or modify the existing procedures as needed.

6. Building specifications and indoor environment:

- 6.1 The total area of the establishment shall not be less than 30 square meters, and a minimum of 9 square meters shall be allocated for the grooming room.
- 6.2 Water and sewage connections and distributions must be in a tight manner that does not allow leakage, overflow or blockage.
- 6.3 Store cabinets and decorative items shall be made of materials that can be washed and sterilized.
- 6.4 A bathtub must be provided for the animals, away from air currents, and provided with blunt barriers that can be controlled by workers to prevent the animal from escaping during bathing.

7. Tools and Equipment:

- 7.1 Shaving tools should be made of stainless steel that is easy to clean and sterilize.

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7.2 Shaving tools must be sterilized with a sterilizer after each shave

7.3 More than one set of shaving tools must be available in order to facilitate cleaning and sterilization operations and not affect the workflow.

7.4 The table must be made of stainless steel or any other material that is easy to clean and sterilize, without cracks, be smooth, without sharp edges, and it should be at least 90 x 90 cm.

7.5 Animal cages are designed from stainless materials that easy to clean and sterilize, and their area and numbers are proportional to the size of the activity and the type of animal.

7.6 A good quality vacuum cleaner must be available to suck the hair.

7.7 The tools for controlling animals must be provided.

7.8 Microchip Reader is required.

7.9 Provide clean and dry towels to dry animals after washing and shaving, and they should use after washing and sterilizing.

8. The requirements to be followed during shaving.

8.1 Ensure the health and safety of the animal, and check the vaccination records before receiving.

8.2 Implement of the principles of animal welfare during work

8.3 It is forbidden to shave the dangerous animal listed in Federal Law 22 of 2016 and inform the relevant authorities

9. Requirements for the activity of mobile grooming

All requirements for grooming pets must be adhered to, in addition to the vehicle's requirements, which are as follows:

9.1 The rear part of the vehicle for grooming animals and the front part for the staff must be completely separated.

9.2 The rear part must meet the following requirements:

9.2.1 It must be completely closed and isolated from external influences.

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9.2.2 Made of stainless material, easy to clean and sterilize.

9.2.3 It is provided with a highly efficient and effective ventilation and cooling system.

9.2.4 Closing the windows is completely controlled.

9.2.5 It shall be provided with a device that enables the driver to read the room temperature.

9.2.6 Provide cabinets to store the equipment and tools used in the shaving process

9.2.7 It shall be provided with an electricity source and water and a waste water tank, and shall be disposed of according to the requirements of the authorities concerned.

9.2.8 Cages of different sizes shall be provided, made of stainless steel, easy to clean and sterilized, and free from protrusions and corners.

9.2.9 The vehicle and cages are washed and disinfected after each animal grooming.

10. Records:

10.1 A valid commercial license or its number.

10.2 Record of the data on the animals and their owners.

10.3 Occupational health card for the stuff

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